

The Programme

To co-produce the design of a Traveller Youth Mental Health Service across Ireland.

Job Description

Family Support Worker

(Part-Time 3 Days per week)

Role Overview

This role requires an energetic, motivated, self-starter to support individuals and families in the Traveller Community. You'll work as part of team to support people and families. You'll be part of a team establishing a Traveller Youth Mental Health Service. We are building networks and supports for people regionally around Ireland to assess the mental health needs of Traveller young people and collaboratively design a service that addresses those needs both culturally and within a best practice framework. The role reports to the Programme Manager. There is flexibility in terms of where the person will be based. The pro-rated salary for the role is €21,000 per year (€35,000 full-time rate). We offer 26 days annual leave and access to our pension scheme. The project is for 18 months. Our goal is to get additional funding to extend the contract.

Responsibilities

- Provide services to Travellers who need support.
- Work closely with community services to ensure that clients are supported and have full access to all services.
- Advocate on behalf of clients to ensure their needs and rights are being met.
- Manage a full individual caseload – undertake assessment, planning, intervention and evaluation on all cases.
- Work with individuals and families to overcome crisis situations.
- Co-facilitate workshops and activities with youth groups in each of the 5 regional areas with the project youth worker.
- Work directly with individual and families in conjunction with other EHI services House and relevant outside agencies
- Adhere to our established system of record keeping in relation to clients, work records, statistics etc.
- Provide written reports to the Manager, CEO and/or Board of Directors when required.
- Carry out any other duties as requested.

Person Specification

- Qualification in youth work, community development, social care, or experience working in a community setting.
- Experience of working with the Traveller community and/or disadvantaged groups would be an advantage.
- A commitment and aptitude for facilitating and motivating young people in reaching their potential is essential.
- Exceptional interpersonal and influencing skills.
- Good administrative and IT skills and a good knowledge of IT related packages.
- Excellent communication and presentation skills.
- Excellent relationship and conflict management skills with an ability to be flexible and handle challenging situations.
- Ability to work and perform on own initiative and perform as part of a team.
- Ability to effectively manage multiple projects and deadlines.
- Have a full clean drivers licence and access to a motor vehicle.
- Hands on approach to getting things done with a demonstrable ability to work well under pressure.
- While all of these skills are important, the capacity to work with and treat all service users and colleagues well is key.

About Exchange House Ireland

Exchange House Ireland National Travellers Service is the largest front line Traveller specific service in Ireland. We are an organisation of Traveller and non-Traveller people working together to provide services to Traveller families, and Traveller young people and children and Traveller men and women, many of whom are in crisis. We pride ourselves in working with some of the most marginalised members of the Traveller community. We are a multi-disciplinary service provider offering Family Support and Crisis Intervention, Children and Young People Services, Addiction Services, Mental Health Services and Education and Training Services to members of the Traveller community. We also deliver other national services through training, provision of expertise and partnerships with other organisations providing services to Travellers in Ireland. This role is within our Mental Health Services Team.

How to apply

Send us your CV and Cover letter to hr@exchangehouse.ie Closing date for receipt of applications is 05:00pm on Monday, September 20, 2021. All positions in Exchange House are subject to Garda Vetting and full reference checks.

Exchange House is an Equal Opportunities Employer and welcomes applications from members of the Traveller community and job-share applications from 2 people.